



Based on CILT Singapore's internationally acclaimed

SUPPLY CHAIN PROFESSIONAL DEVELOPMENT PROGRAMME

(SCPD) SkillsFuture Training Subsidy available (for eligible Singaporeans, PRs and SMEs)



The transport and logistics industry contributes about 7% of Singapore's gross domestic product and employs 9% of its total workforce. To promote professionalism in this sector, The Chartered Institute of Logistics and Transport Singapore (CILTS) offers a wide range of educational and training programmes for logistics practitioners to upgrade their qualifications, knowledge and skill sets.

The Supply Chain Professional Development (SCPD) Programme is one of the first logistics e-learning programmes in the world providing a flexible, convenient and cost-effective way for logistics professionals (and other industry professionals like from the Agriculture and Commodity) to upgrade their skills and knowledge.

SUPPLY CHAIN MANAGEMENT PROGRAMME

The Supply Chain Professional Development (SCPD) Programme is one of the first e-learning programmes in the world that provides a flexible, convenient and cost-effective way for logistics professionals (and other industry professionals) to upgrade their skills and knowledge.

PROGRAMME STRUCTURE

The SCPD Programme comprises two levels, the **Professional Certificate** (four modules: SCPD01-04), **Advanced Professional Certificate** (four modules: SCPD05-08). Each module takes about two to three weeks to complete.

The strategic collaboration with the Cocoa Association of Asia also includes 2 in-person workshops : Professional Certificate (SCPD 01-04 + workshop), Advanced Professional Certificate (SCPD 05-08 + workshop).

The syllabus for the Advanced Professional Certificate level also addresses the curriculum for the **CERTIFIED PROFESSIONAL LOGISTICIAN (CPL)** certification, which is exclusively awarded by CILTS. CPL candidates taking the four advanced SCPD modules (SCPD05-08) may proceed to sit for the *CPL examination upon meeting eligibility conditions of work experience and qualifications. Successful candidates will be awarded the CPL certificate.

The SCPD programme is part of CILTS' Continuing Professional Development (CPD) plan for industry professionals. The progression path of the SCPD Programme leading to the industry's highest certification, the CPL award, is shown below.

Professional Certificate
SCPD 01-04

Advanced Professional Certificate
SCPD 05-08

CERTIFIED PROFESSIONAL LOGISTICIAN EXAMINATION (CPL*)

SUPPLY CHAIN PROFESSIONAL DEVELOPMENT PROGRAMME (SCPD) E-learning + Workshop



SCPD01

Managing Resources

- Management Concepts and Functions
- Strategic Management
- Human Resource Management
- Financial Management
- Environment, Stakeholders, Information Systems & Marketing
- Ethical Issues and Legal Framework

SCPD03

Warehouse Management

- Roles and Functions of Warehousing
- Pick Preparation and Order Picking Methods
- Storage Systems and Material Handling Equipment
- Stock Management, Replenishment to Despatch & Beyond Warehouse Layout
- Warehouse Pricing and Costing
- Health, Safety and the Environment

SCPD05

Supply Chain Management

- Key Issues and Strategies in Supply Chain Management
- Customer Value
- Warehousing & Material Handling
- Procurement
- Integrated Supply Chains
- Supply Chain Technology
- Supply Chain Risks

SCPD07

Service Operations Management

- Introduction to Service Operations Management
- The Service Concept
- Customers and Relationships
- Managing Customer Expectations and Perceptions
- Managing Supply Networks and Supplier Relationships
- Designing the Customer Experience
- Designing the Service Process
- Measuring, Controlling and Managing
- Driving Continuous Improvement

SCPD02

Managing Transport & Logistics Environment

- Logistics and Distribution
- Integrated Logistics and Supply Chain
- International Logistics and Modal Choice
- Logistics Networks and Outsourcing
- Customer Service and Logistics
- Information and Communication Technology
- HR Planning, Change Management and Budgets

SCPD04

Customer Service and Quality

- Customer Service
- Customer Relations
- Enhancing Customer
- Service Quality Management
- Quality Assurance & Control
- Quality in Logistics

IN-PERSON WORKSHOP

Exclusive only to CAA-CILT registrants

SCPD06

IT and E-Commerce

- E-Logistics -Introduction
- ICT for Airfreight
- Port-centric ICT System
- E-commerce in Warehousing
- RFID in Logistics
- Trade & Transport Electronic Single Windows
- Technologies and Trends
- Industry 4.0 and Digitalisation of Supply Chains

SCPD08

Business Logistics Management

- Global Demand and Supply Strategies
- Logistics Strategies
- Implementing the Strategy
- Developing High-Quality Logistics
- Systems Inventory Management
- Sourcing Materials and Services
- Key Management Models
- Sustainable Logistics

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